



Hi, {{ contact.FIRSTNAME }}

SPECIAL ANNOUNCEMENT

Updated Policies and Procedures

Please be aware that We have implemented a new step in the sign up process that makes new users registering provide their initials during the sign up process. We understand that this causes a slight increase in time to register but as we continue to become the most compliant possible - it benefits everyone. We appreciate you explaining this step to newcomers as a compliance issue.

Contacting Customer Service

Please make sure that if you contact customer service that you are checking your junk mail and/or spam shortly after sending the email or filling out the contact us form. You should receive an automated message after you contact us. We are hearing from certain customers with that they are not getting our responses unless they check their spam or junk mail.

Roof Top Tour

Thank you so much to our community for coming together for this wonderful tour. This is just the first of many visits to see each and every one of you.

Out Of Stock/Shipping Delays

World Wide - Please be aware there is still a 7-10 day shipping delay on all products with the exception of the UK and Canada.

United States - Zero-In is in route and we will begin shipping any items containing Zero-In this week. Please keep an eye out for tracking information if you have any items that have not shipped out due to this delay. Thank you so much for your patience.

Australia/New Zealand - We are still working with customs to get clearance and are hoping for a resolution this week. Due to the delay with customs we will be splitting any orders that contain Zero-In. We are very sorry for the delay, we did not expect the authorities to hold our inventory for this long.

EU - Zero-In has landed and we have shipped out the entire first stock that we received from the manufacturer. All orders up to last week have been shipped out. We have a second shipment getting packed up to be shipped this week that should arrive as soon as possible.

Please reach out if you have any questions
Info@therootbrands.com

Monday Ambassador Training

We heard you! We are currently in the process of putting together a schedule of topics for each Monday calls training.

Back Office Documents

We have added a list of all countries that we ship too, dosage information, and The Compensation Plan in both English and German. We are finalizing the marketing product cut sheets and they will be loaded to the documents tab this week. Please make note that any document that was

downloaded from the back office prior to these new documents should not be used and deleted. Thank you

Recognitions

There is a new tab added to the back office named recognitions. This is where you can upload images to celebrate your community as they move up in rank. Please make sure to submit rank, image, and country.

ROOT Prime Call

Our next RPS call will be June 27th.

Country Call Schedule

June 29th - US/Canada
July 6th - Germany
July 13th - Czech Republic
July 20th - Slovenia

Compliance Statement

All members of the ROOT Community must adhere to our strict company guidelines, and refrain from making medical claims or providing medical advice in conjunction with ROOT Wellness and our products, either verbally or in print. As a reminder, we are posting the FDA guideline below.

The following is an example of what you can use in your correspondence with customers:

The information provided is for educational purposes and is not intended as medical advice or a substitute for the medical advice of a physician or other qualified health care professional. We do not aim to diagnose, treat, cure or prevent any illness or disease. You should always consult with a doctor or other health care professional for medical advice or information about diagnosis and treatment. The information in this presentation has not been evaluated by the Food & Drug Administration or any other medical body.

FAILURE TO REMEDY OR RESPOND ONCE WARNED WILL RESULT IN SUSPENSION OF YOUR ACCOUNT

WEEKLY CALL SCHEDULE

We will be taking this week off for any trainings to regroup after the wonderful Roof Top tour in Europe. Thank you for understanding.

WEDNESDAY



Presented By Dr. Rahm & Clayton Thomas
Live Instagram Q&A

Join us on Instagram Live!

Tune in to Dr. Christina Rahm's Instagram for a Q & A with her and Clayton Thomas

Time:
9:00 AM PDT
10:00 AM MDT
11:00 AM CDT (Nashville)
12:00 PM EDT
4:00 PM Ghana
5:00 PM GMT (UK, Nigeria)
6:00 PM CET, WAT (Netherlands, Germany, South Africa)
8:00 PM (Dubai)
2:00 PM (Thursday) AEDT Melbourne

[Click Here To Join](#)



Vitamin K

Is a fat-soluble vitamin that comes in two forms, vitamin K1, and vitamin K2. Vitamin K2 also known as menaquinone is found in fermented and animal foods. Vitamin K plays an essential role in blood clotting, calcium metabolism, and heart health. One of the important functions of vitamin K2 is that it regulated calcium deposition. Meaning it promotes the calcification of bones and prevents the calcification of blood vessels and kidneys. Proper intake of vitamin K2 is associated with a reduced risk of heart disease, osteoporosis, and bone fractures. Vitamin K is fat-soluble, and it is best to eat vitamin k foods with fat to improve absorption. To improve absorption, drizzle some olive oil or add diced avocado to your favorite leafy greens.



Medical Disclaimer

The information provided is for educational purposes only and is not intended as medical advice or a substitute for the medical advice of a physician or other qualified health care professionals. This information is not to be used for self-diagnosis. Please always consult with your doctor for medical advice or information about diagnosis and treatment. Statements have not been evaluated by the Food and Drug Administration (FDA). These products are not intended to diagnose, treat, cure, or prevent any disease. ROOT is a company founded on improving people's understanding of how toxins and chemicals can harm your health. Instead of focusing on symptoms, ROOT targets the underlying root cause with natural wellness.

The Root Brands

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